



MISSION STATEMENT; "To assist all young people in reaching their full potential, by offering Christian love through Sport, Creative Activity and Adventure, in a caring, accepting, safe environment - sharing enthusiasm and building respect and self-esteem through relationships."

JOB DESCRIPTION – HOUSE TEAM STAFF MEMBER

CENTRE **PIONEER CENTRE**

Position: **House Team Member**

Reporting To: **House Team Leader**

Overall Purpose: **To support the house team in the duties of housekeeping throughout the centre.**

Responsibilities:

1. Cleaning of lodges and designated areas of the centre under the supervision of House Team leader and Supervisors.
2. Helping to ensure high standards of cleanliness, hygiene and appearance are maintained.
3. Reporting damage and maintenance issues promptly.
4. To assist in the preparation and cleaning of public areas within the centre.
5. To assist in the cleaning and sanitising of the public toilets.
6. To assist in the preparation and cleaning of meeting rooms and main halls.
7. To ensure all rubbish is cleared away and placed in recycling bins as necessary.
8. To assist with any aspect that may be required to ensure the smooth running of the Centre.

PERSON SPECIFICATION- HOUSE TEAM STAFF MEMBER

Attributes	Essential	DESIRABLE
Job Specific	<p>Good understanding of a Hospitality/ Residential environment</p> <p>Must be flexible and adaptable, self-motivated and pro-active</p> <p>Be able to liaise and communicate well as part of a team</p> <p>Ability to work independently as well as part of a team</p> <p>Experience of a customer service role (face to face)</p> <p>Ability to use own initiative when required</p>	<p>Previous experience in a cleaning services role</p> <p>Experience of working in a similar environment (Residential)</p>
Personal Qualities	<p>Experience of effective team working</p> <p>A committed team player</p> <p>Excellent communication skills</p> <p>Ability to form positive relationships with colleagues</p> <p>A flexible approach to working hours</p>	

This Job Description and Person Specification is dated from Jan 2024 and may be subject to review at any time as may be deemed necessary